

WELCOME TO CSS Thank you for choosing Constitution State Services (CSS) as your service provider. This document can be shared with your organization and provides helpful information for reporting claims and interacting with us.

Massachusetts Catholic Self-Insured Group	Account Number EB3 Contract Number TCSSC 305T7987 Effective Date 3/31/2025 – 3/31/2026 MCSIG POSTING NOTICE
Claim Reporting Options <i>If using email, include the Account Number and Location code. If you are questioning the compensability, include that in the email.</i>	Telephone: 1.800.243.2490* Email: LossRptCSS@constitutionstateservices.com Nurse Triage: 1.833.575.7218 Internet: https://www.travelers.com/claimreporting/account ** <i>**must use account number EB3 for this option</i> <i>*In the event of a catastrophic accident, please call the CSS 1-800 reporting number above. If the accident occurs after regular business hours, local CSS teams will be alerted.</i>
Medical Release Form	MA Medical Release Form
Claim reporting worksheets	https://www.constitutionstateservices.com/report-a-claim
Prescription Fill Form	Prescription Fill Form English Prescription Fill Form Spanish
Claim Team Directory	https://masscatholic.org/css-claims-directory/
Mailing Address	CSS WC Claims P. O. Box 650461 Dallas, TX 75265-0461 <i>All WC mail including medical bills</i>
Network Provider Searches	Find a medical provider by name, region, location
WC State Specific Overviews	State Jurisdictional Guides
Upload Center	Access File Upload by a link (Upload a File) and add content (documents, video (30 MB) throughout the claim process.
Injured Worker Portal	www.MyTravelers.com Employee to use their email address as the Login ID. Secure portal for information, documents, medical and disability payment information. Employee can message your claim team via the portal's communication center.